

Dublin City Council

**Housing SPC - Services to Older People Working Group
Meeting held on the 9th November 2022 from 2.15pm to 4.30pm**

Virtual Meeting via Zoom

| | Organisation |
|----------------------|---|
| Present: | |
| Mary Freehill | DCC Elected Representative (Chairperson) |
| Mary Callaghan | DCC Elected Representative |
| Nial Ring | DCC Elected Representative |
| Alison Gilliland | DCC Elected Representative |
| Also Present: | |
| Bruce McDevitt | Age Friendly Regional Manager – Dublin City |
| Mary Lynch | Age Friendly Programme, Community Section |
| Eimear McCormack | Healthy Age Friendly Homes Coordinator – Dublin City Area |
| Enda Leaney | Library Services |
| Debbie Mc Loughlin | Corporate Services and Transformation Department |
| Shane Satell | Senior Executive Engineer, Road Maintenance Services |
| Naomi Rooney | National Transport Authority |
| Apologies: | |
| Anne Feeney | DCC Elected Representative |
| Mannix Flynn | DCC Elected Representative |
| Donna Cooney | DCC Elected Representative |

Key Actions from Services to Older Persons Working Group

Action 1: NTA presentation to be circulated to working group members on seating at Bus Stops and Shelters. NTA to be invited in again to highlight progress in relation to roll out of works in 2023.

Action 2: Ms. Mc Loughlin (Transformation Unit) indicated that a current review of customer experience is being looked at via 'Mystery Shopper' experiences of services and would revert to the Working Group in relation to this.

Action 3: Mr. Leavey (Library Services) to prepare an update on the range of activities for members at the next meeting particularly around digital training.

Action 4: Roads and Maintenance Section to review potential maintenance scheme of footpaths in relation to focus on core areas within pilot programme areas of Harold's Cross and Glasnevin (I.e. the village centres).

Action 5: Budget for pilot footpath maintenance programme to be finalised and agreed through Annual Budget and through Finance Department. Chairperson to take lead in follow up.

Action 6: Mr. Mc Devitt (Age Friendly Regional Manager) to arrange meeting for working group to visit the Maintenance programme at St. Catherine's Sports Centre, Marrowbone Lane, Dublin 8 in the first quarter of 2023.

Action 7: Dublin City Council to consider improving profile of Working Group within Dublin City Council website – including a paragraph on the group and its term of reference.